



Fairfax Station Homeowners Association
PO BOX 162, Fairfax Station, VA 22039
www.fshoa-va.com

December 7, 2011

Mr. William F. Stephens
Director of Energy Regulation
State Corporation Commission
P.O. Box 1197
Richmond, VA 23218

Dear Mr. Stephens:

I am writing on behalf of the Fairfax Station Homeowners Association to request some further assistance on a matter your staff has been reviewing. It involves electrical service provided by NOVEC to part of our residential community.

First, I want to commend members of your staff for their outstanding public service. We have had the pleasure of working with Tim Faherty, Dave Roberts and Mike Martin over the past several weeks. They have been very accommodating with their time and expertise working with us to address our concerns. This speaks well of your office and we hope you commend them for their professionalism.

At a meeting on December 6, 2011 Tim Faherty described a number of improvements NOVEC was completing as part of a larger plan to improve service to our neighborhood. In order that we may accurately notify residents of these activities, we request that the SCC provide a non-technical overview of these changes. We want to ensure any information we provide is accurate and properly represents the efforts of NOVEC.

In addition, we would like to request an outage (performance) history for the new 254 line (referred to as the third feed to the neighborhood) that will be integrated in the near future.

We sincerely thank you for your time and consideration on our behalf concerning this matter. We look forward to receiving this information.

Sincerely,

Vincent Burruano
President and Director