

**January 18, 2012 Fairfax Station Outage Summary - A Message from NOVEC**

**A power outage affecting NOVEC's Fairfax Station customers occurred on January 18, 2012, at 9:43 a.m. The outage was the direct result of high wind gusts combined with saturated soil, which caused a tree from outside NOVEC's easement to be uprooted and fall onto circuit 254. Service was fully restored in 48 minutes.**

**At the time the outage occurred, Fairfax Station was temporarily being served by backup circuit 254, while necessary maintenance work was being performed on circuit 252, the primary power source for the subdivision. As you know, there are multiple circuits available to serve Fairfax Station; however, they do not automatically transfer when an outage occurs. Switching is done remotely by operators in the NOVEC control center.**

**Service restoration on this date required extra precautions, to ensure the safety of all crews working in the area.**

**Maintenance on circuit 252 was completed and it is again providing service to all Fairfax Station customers.**